# Digital Enterprise Maturity Model

**intra systems** Advisory Division

A Broad Enterprise Capability Assessment for Focused Recommendations and Results



## The Challenge

The modern digital enterprise must deliver complex services at a pace that can be difficult to manage. The continual need to expand technical knowledge and the ability to support workloads across multiple clouds only magnifies the challenge.

How does IT begin a comprehensive effort to upskill and align with what the business truly needs?

## The Solution

Understanding where you are is the first step in discovering where you need to be. By identifying highly performing areas that align with digital transformation goals and objectives, along with under-performing service areas, the investment of time and money in transformation projects can be aligned with genuine business needs.

Target High-Value IT Capabilities That Can Immediately Improve Service Delivery

Align Digital Transformation Investment With Identified Business Needs And Gaps

Measure Business Value For Capability Adoption

Impact And Improve It Service Delivery Across Multiple Domains

## Multi-Discipline, Comprehensive, Business-Aligned

**Detailed Assessment Methodology**

Detailed maturity worksheets with questions, answers, scoring, notes, and evidence for all 51 capabilities in scope for the assessment across the organization.

**Cross-Domain Capability Assessment**

Domains in-scope for this engagement include on-premises operations, Cloud, App Dev, Data & Analytics, Security, and IT Service Management.

**Strong Business Alignment**

Stakeholders and critical workshops are not solely technical; service owners and business executives provide crucial insights into service gaps and capability needs.

# Our Proven Approach

### Capability Maturity

Workshops to assess current digital enterprise capability maturity across seven domains and 51 specific capabilities across the following categories:

- On-Premises Operations
- Cloud Operations
- Data & Analytics
- Security & Risk
- IT Service Management

### Benchmarking & Analysis

Assess maturity of capabilities against benchmarks comprised of data gathered from multi-vertical maturity assessments previously conducted.

- Heatmap of Current IT Capabilities Multi-Vertical Capability Scoring Findings & Recommendations
- Align with Business Priorities
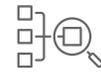
### Road Mapping

Outline opportunities for maturity growth backed by data and evidence gathered during engagement.

- Develop Increased IT Capability Maturity
- Align IT Capabilities with Business Needs
- Improve Cross-IT Team Alignment
- Track Maturity Trends Over Time
- Target Capability Improvements

## Sample Deliverable
## Maturity Model

IntraSystems Advisory Division Digital Enterprise Maturity Model delivers a comprehensive assessment of people, process, and supporting technology across multiple distinct IT domains and service delivery capabilities.

Our models are driven by multi-vertical benchmark data, allowing us to provide:

- IT functional heatmaps utilizing 5 maturity definitions.
- Benchmark visualizations spanning 7 distinct IT domains and 511 unique capabilities.



## Benefits of the IntraSystems Advisory Division Approach

### Maximize Focus
Enable focus on initiatives that matter via a business- aligned IT strategy and executable roadmap

### Justify Strategy
Develop business cases with detailed BAU and target-state financial models

### Purposefully Execute
Equip your team with a detailed architecture and implementation plan, with resources to execute

### Ensure Adoption
Drive the success of the program via organizational change management

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