

Enhancing your Technology Investment with Enterprise Service Management



While most modern enterprises have an existing technology stack, many still need help to unlock the promises of productivity and efficiency sold to them at the time of purchase. This scenario is easily understandable, considering the number of internal stakeholders and business units vying for attention within the incorporated platforms.

Enterprise Service Management (ESM) platforms are meant to structure work and deliver on their outcome-based promises. And while the technological aspects may serve their purposes effectively, without a well-defined blueprint, costs can accumulate in the forms of lost efficiency and poor platform adoption.

IntraSystems Advisory Division exists to help organizations unlock the value within their existing technology purchases and drive business goals into the future.

Keys to a Successful ESM Platform

Vision

Align the process and platform to the enterprise. Understanding where a structured ESM platform can help collectively is key to investment planning and justification.

Missed Opportunities

Understanding licensing can be challenging, and oftentimes clients have licensing that they are unaware of and not using.

Quick Wins

Find ways to uncover any unmanaged business functions operating through paper or email, for quick value and platform alignment.

Involvement

Client Involvement

We ask our clients to provide us between five (5) to eight (8) hours of time for:

- Visioning Sessions (4-6 hours)
- Executive Visioning Statements

IntraSystems Advisory Division Investment

- Leading Client Sessions
- Blueprint Creation and Target State Model Creation

Timeline

5-70 Day Overall Duration

Vision Session (4-6 Hours)

- Define outcomes and key metrics
- Discuss current state
- Define target state
- Known needs and process considerations
- General Capability Q&A

Initial Blueprint Creation

Internal IntraSystems Advisory Division

- Review desired state
- Perform GAP analysis between target and desired state
- Review processes for alignment to platform

Blueprint Alignment

Internal IntraSystems Advisory Division

- Platform(s) review and alignment to outcomes
- Timeline creation and dependencies identified
- Roadmap creation and dependencies identified

Readout

- Findings review
- Process recommendation(s)
- Platform recommendation
- Timeline and roadmap review
- Discussion of next steps

Benefits of the IntraSystems Advisory Division Approach

Maximize Focus

Enable focus on initiatives that matter via a business- aligned IT strategy and executable roadmap.

Justify Strategy

Develop business cases with detailed BAU and target-state financial models.

Purposefully Execute

Equip your team with a detailed architecture and implementation plan, with resources to execute.

Ensure Adoption

Drive the success of the program via organizational change management.